



*Carroll Area Transit System
1300 Old Meadow Branch Rd
Westminster, MD 21158
Phone: 410-857-0080
www.carrolltransit.org*

Student Bus Pass Application

Name: _____ Date: _____

Address: _____

Phone: _____

College: _____

Semester: _____ Ending Date: _____

Full-Time: Part-Time: Shuttle: \$80.00 All Access: \$ [Cost based on zone rates]

For CATS Office Use:

Pass Number Assigned: _____

Expiration Date: _____

Method of Payment: _____

Amount Received: _____

Date Received: _____

Refund Policy

Once a student bus pass is issued there are absolutely no refunds given.

"No-Show" Policy

From time to time, it may be necessary for a scheduled passenger to cancel a trip for unexpected circumstances beyond their control. Last minute cancellations, or "no-shows," are detrimental to the efficient and effective operations of a demand response transportation system. No-shows waste resources that could be used to provide transportation to other passengers. Therefore, CATS has instituted a "no-show" policy to prevent and remedy abuse.

What Constitutes a "No-Show"?

If a passenger is unable to make his or her scheduled trip, and does not call the dispatcher to cancel the trip at least 1 hour in advance of the scheduled pick-up time, the trip will be considered a "no-show." Passengers who are not ready by their scheduled pick-up time may also be considered a "no-show" if they are more than five minutes late; the driver will leave after waiting five minutes and contacting the dispatcher.

A rider will be suspended from CATS service for one month if they have 3 or more no-shows in a 30-day period of time.

Please sign below that you understand and agree to the No Show Policy and the Refund Policy.

Name: _____

Date: _____